

Evaluation of NSP Annual Event 2009

Introduction

The NSP Annual Event was held on Monday, 23 November 2009, at the Winter Gardens, Weston-super-Mare. The NSP Board hosted the Event. The event aimed:

- To update participants on the work of the Partnership
- To develop a shared understanding of the impact of public sector financial pressures
- To explore how these pressures may impact on delivering the Sustainable Community Strategy
- To identify opportunities for local partnership solutions
- To provide networking opportunities across the Partnerships

Event attendance

92 delegates attended on the day representing private, public, voluntary and community sectors from across North Somerset.

Delegates Feedback

Delegates were asked to complete an evaluation form commenting on the organisation, format and content of the morning. They were also asked if they wished to be kept informed of progress and developments. 47% of delegates returned feedback forms, additionally some delegates emailed comments.

Delegates were asked specific questions to establish whether the venue accommodated their needs.

The following responses were received:

Venue

	Very Good	Good	Adequate	Poor
Accessibility	27	15	-	-
Refreshments	14	18	10	-
Facilities	22	18	2	-

Feedback was generally positive in relation to the aspects outlined above. There was one comment that having more than one workshop in a room made it difficult to hear at times.

Delegates' views on the Stakeholder Event

Delegates were asked a series of open questions to provide an overview of what they felt went well and what could be improved. The following are the most common responses received, grouped under common themes:

1. What delegates felt they gained from attending the Event.

Improved awareness and understanding

- A better understanding of the issues affecting us in North Somerset during tough times
- Greater awareness and insight of local views and priorities
- Better understanding of issues surrounding Sustainable Community Strategy aims
- Knowing most other people share the same problems
- Appreciation of the roles of other areas of provision
- Some wider thoughts about scale and issues facing partnership from partners
- Improved understanding of the roles that different partners play in delivering safer and stronger communities in the area
- Better understanding of the voluntary and community sector

Networking and sharing/listening to ideas

- Information and good networking
- A chance to meet some useful contacts from other organisations
- Hearing lots of different opinions from across North Somerset
- An opportunity for discussion
- Good insight, nice to meet people from other sectors

Opportunity to engage, influence and put views

- Like the voting buttons
- The opportunity to work with others towards a common goal and to put forward own ideas with the hope of changing North Somerset for the better
- A feeling of belonging to a structure that is trying to make a difference
- Opportunity to test ideas
- Opportunities to discuss ideas
- Opportunity to network with agencies and to put forward our views to be considered

2. Elements of the Event that delegates felt were least useful

- The voting
- Irrelevant comments made by some people taking part
- Some discussions which focussed on issues with no background statistics or understanding of the effect proposals may or may not have
- It was more policy related rather than local level. Will what we talked about really make a difference? What is achievable?

3. How would delegates have liked the programme improved?

- More time for the workshops
- Just one workshop each for a longer time and then collate the information at the end
- More discussion time to weed out things already being done
- More scene setting regarding broader issues
- Maybe ensure people swap groups each time
- Could have had proposals against each aim of possible ways forward to add to or develop most supported items

4. Delegates' general comments

- Workshops were planned very well, good idea to run them this way
- It was good to exchange views
- Good to mix organisations up on issues that are not part of their day job, so workshops worked well I thought
- This was constructed in a negative way, needed positive introduction
- Thank you – enjoyed the day
- Very well facilitated

Conclusion

Generally a well received Event that met its aims to inform and encourage stakeholder participation, although consideration needs to be given to the length and format of workshops for future events.

Completed evaluation forms indicate that participants:

- Gained an improved awareness and understanding of issues affecting North Somerset
- Appreciated the opportunity to network with other local organisations – voluntary, community and statutory
- Welcomed the opportunity to engage, influence and share views on possible local solutions for continuing to deliver on the Sustainable Community Strategy.

Thank you to everyone who supported and participated in this event.

For further information about the North Somerset Partnership please see our website www.northsomersetpartnership.org.uk

North Somerset Partnership Event 2009

Delegates List

Name		Organisation
Mary	Adams	NHS North Somerset
Marilyn	Addis	Long Ashton Parish Council
Nigel	Ashton	North Somerset Council
Hannah	Batts	North Somerset Council
Georgie	Bigg	Voluntary Action NS
Alison	Blackhall-Wright	Age Concern Somerset
Margaret	Blackmore	Crossroads Care
Clive	Bodley	NSHousing
Chris	Born	NHS North Somerset
Ed	Bradley	Delivery Partnership Representative
John	Brentnall	WsM Town Centre Partnership
Sara	Brown	South Ward Neighbourhood Management Programme
Lorraine	Bush	North Somerset Council
John	Carlin	Weston & District Community Transport Ltd
Derek	Carter	North Somerset Council
Charles	Cave	Long Ashton Parish Council
Steve	Chinn	NSHousing
Sylvia	Claridge	North Somerset Governors Forum
Bridie	Collier	NS Citizens Advice Bureau
Bob	Cook	North Somerset Council
Hannah	Cornock	NHS North Somerset
Barbara	Davidson	Avon & Somerset Police
Alan	Davies	Bristol International Airport
Rosemary	Dowie	TENONS
Jo	Duffy	Congresbury Parish Council
Shaun	Fitzpatrick	North Somerset Council
Jeff	Foreman	Avon & Somerset Police
James	Foster	North Somerset Council
Myles	Furr	North Somerset Council
Jeanette	George	NHS North Somerset
David	Glynn	Wrighton Parish Council
Bev	Gordon	Victim Support
Phil	Hall	North Somerset Council
Stephen	Harrison	NHS North Somerset
Diana	Hassan	Congresbury Parish Council
Cllr	Hayden	Banwell Parish Council
Chris	Head	Community Action

Celia	Henshall	Vision North Somerset
Kim	Herivel	North Somerset Council
Andy	Hicklin	Environment Agency
Angela	Hicks	NS Enterprise Agency
Alastair	Higton	North Somerset Council
Christine	Holland	NS Crossroads
Barrie	Houghton	Avon Fire & Rescue
Andrew	Hughes	NHS North Somerset
Phil	Humphries	North Somerset Council
David	Jolley	North Somerset Council
Mike	Kellaway-Marriott	Weston-super-Mare Town Council
Valerie	Kelly	North Somerset Council
Liz	Keogh	Avon & Somerset Police
Julian	Kern	Avon & Somerset Police
Qamar	Khan	NS Care & Repair
Gary	King	JobCentre Plus
Tony	Lake	North Somerset Council
Mark	Leahy	Stonham
Lynne	Liptrot	NHS North Somerset
Robert	Mair	U3A
Robin	Manners	Avon Fire & Rescue Service
Stella	Milsom	Government Office South West
Teresa	Moretti	Weston Foyer
Bill	Panesar	SARI
Dawn	Payne	North Somerset Council
Paul	Phillips	Weston College
Graham	Quick	North Somerset Council
Victor	Rawlings	Nailsea & District Community Transport
Anne	Riney	Bournville Residents Association
Miriam	Robertson	SREC
Vic	Ryland	Weston & District Community Transport
Dave	Salmon	Avon Fire & Rescue Service
Pete	Sewell	Congresbury Parish Council
Cllr	Shayler	Banwell Parish Council
Emma	Shortt	North Somerset Council
Jackie	Simpson	WsM Credit Union
Jane	Smith	North Somerset Council
Bob	Snow	Voluntary Action North Somerset
Grace	Sprague	North Somerset Council
Phil	Suter	Audit Commission

Nikki	Taylor	Brunel Care
Kay	Topazio	North Somerset Council
Judith	Tranter	NS Parish Wildlife Wardens
Graham	Turner	North Somerset Council
Gary	Twinn	NS Private Landlords Forum/Woodspring Deposit Guarantee Board
Matt	Tyler	ROK
Mary	Uppington	Long Ashton Parish Council
Charles	Walker	North Somerset Initiative
Martyn	Wallberg	Avon Fire & Rescue Service
Noel	Walter	NS Avon Local Council Assoc
Janys	Warren	St Georges Parish Council
John	Warren	St Georges Parish Council
Emma	Williams	Brunel Care
Roz	Willis	North Somerset Council
Kay	Wozniak	Avon & Somerset Police